UFC 1.65

2 3

1

4

5

6

7

8

9

10

11

12

13

10

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

In the Matter of:

AMERICAN FEDERATION OF STATE, COUNTY, AND MUNICIPAL EMPLOYEES (AFSCME), LOCAL 685, AFL-CIO,

Charging Party,

Vs.

COUNTY OF LOS ANGELES, PROBATION DEPARTMENT,

Respondent.

DECISION

LOS ANGELES COUNTY

EMPLOYEE RELATIONS COMMISSION

Appe	earar	ices	
For	the	Charging	Partv

Glenn Rothner

Reich, Adell & Crost

501 Shatto Place, Suite 100 Los Angeles, CA 90020

ilos Angeres, en 700.

For the Respondent:

J.E. Hauptman Employee Relations

Office of Chief Administrative Officer

526 Hall of Administration Los Angeles, CA 90012

Before Kenneth Cloke, Hearing Officer

STATEMENT OF THE CASE

A charge was filed on January 26, 1983, alleging a violation of Employee Relations Ordinance Section 12(a)(1), and setting forth with specificity the nature of the charge.

On March 4, 1983, the Commission, through its Executive Officer, filed a Notice of Hearing on all parties. On March 15, 1983, Respondent filed an Answer denying every allegation in the charge.

Hearing was held on April 12, 1983, in the Commission's hearing room. All parties were in attendance, and were afforded full opportunity to examine witnesses, present documentary evidence, and argue their positions. Briefs were filed on 1983.

Based on the record as a whole, including observations of the demeanor of witnesses while testifying, I reach the following decision:

ISSUES

Whether Respondent committed an unfair labor practice under Section 12(a)(1) of the Employee Relations Ordinance by threatening the Union President with discipline in the course of a grievance meeting.

LIST OF DOCUMENTARY EXHIBITS

No exhibits were introduced by either side.

SUMMARY OF THE TESTIMONY

The following witnesses testified for the Charging Party:

26|| / / /

27 / / /

28 / / /

RICHARD NEIL SHUMSKY, has been a Deputy Probation Officer with Los Angeles County for fifteen years, and is assigned to the Centinela Regional Placement Office. He has been President of Local 685 for the past year and a half, is responsible for contract administration, and at times represents grievants.

1

2

3

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

26

27

He received a telephone call after the first of the year from Alan Ortolani, a Deputy Probation Officer, and Shop Steward for the Local, regarding a disciplinary meeting which was to take place in the presence of Mr. Mouton, a Supervisor who had just left the Centinela office. A "celebration" had been organized by employees of that office on the occasion of his departure, and Mr. Ortolani had been called in by Mr. Seeman, his Director, to discuss hisrole in the "celebration".

The witness protested the anticipated presence of Mr. Mouton at the meeting to Mr. Hauptman, in charge of employee relations for the County, and Paul Simpson, who is in charge of employee relations for the Probation Department, but received no response.

The meeting was held at the Crenshaw Office. were Mr. Ortolani, himself, Pat Caldwell (an alternate steward), Mr. Seeman, and Mr. Mouton. Since Mr. Ortolani is a Steward, Ms. Caldwell was brought in as an observer.

Mr. Seeman opened the meeting by asking Mr. Ortolani to 24 repeat the words used to decorate the cake at the celebration. Ortolani indicated he did not feel free to make a statement due to the presence of Mr. Mouton. The witness asked Mouton why he was there, as he was no longer a supervisor at the Centinela office, and was taking copious notes. Mouton replied that he was making

his own investigation, and would take some action on his own behalf.

26i

Mr. Shumsky asked whether that would be civil or physical, that and Mouton made no response. The witness objected / Mouton's presence at the meeting was preventing a free and open response and presenting a chilling effect on communications. He asked whether Mrs. Hurt, Director of Full Services for the Probation Department, supervisor to both Seeman and Mouton, and involved in a personal relationship with Mr. Mouton, had ordered the meeting.

Mr. Seeman indicated he had spoken to Mrs. Hurt by telephone about the matter, and that she had asked him to conduct an inquiry and get back to her with a report.

The witness slipped, and asked whether Mrs. Mouton (meaning Mrs. Hurt) did not have a personal relationship with Mr. Mouton, at which time Mr. Mouton stated that he would not always be President of the Union, and there would be ways to get him, or deal with him, afterwards.

The witness addressed Mr. Seeman, and asked whether he would allow this sort of conduct to continue. Seeman indicated he should just get on with it. He objected that management should answer Mr. Mouton, but Mr. Seeman made no comment, and began to question Mr. Ortolani, who made no further response, and the meeting broke up.

This was the first formal meeting in the disciplinary process. He had asked Mr. Simpson why Mr. Mouton was to be at the meeting, and Simpson had told him that Mrs. Hurt could direct anyone to be anywhere. It is common knowledge that Mrs. Hurt and Mr. Mouton have an on-going personal relationship. The witness felt

5

he should be at the meeting as a counterpart to Mr. Mouton, and would leave if he left.

ALAN ORTOLANI is a Deputy Probation Officer (DPO), Deputy II, at the Crenshaw Area Office. He has been a Probation Officer for 10 years, and is a Steward for the Union.

On Friday, January 1, 1983, a group of employees were planning a celebration of the departure of Mr. Mouton from their office. Twenty minutes before the celebration, he spoke with Mr. Seeman, who asked what it was about. He told Seeman they intended to celebrate Mouton's departure with a cake over their fifteen minute break. They intended to invite Mouton, but tell him the nature of the celebration. Seeman indicated he thought it was in bad taste, and hoped it would not become institutionalized. The witness stated no County rules were being violated, and they had a right to free speech and association. Seeman indicated he would not preclude the meeting.

On the Wednesday following the celebration, he received a call from Seeman to come in and discuss the matter. Mr. Seeman indicated he had a received a call from Mrs. Hurt due to an anonymous call from a deputy complaining about the words written on the cake, which may have had some racial overtones.

The witness assured Mr. Seeman there were no racial overtones, and that everyone in the office had participated, including mostly black staff members.

The cake mentioned three nicknames for Mr. Mouton, two of which had been invented by blacks, who felt more persecuted by Mr. Mouton than the whites did. he indicated the objection was ludicrous, and asked what was the point of the discussion.

Seeman indicated Mouton desired a meeting that afternoon between the three of them. The witness indicated he wanted union or legal counsel to be present, and that he would contact Mr. Shumsky and get back to him.

He was present during the testimony of Richard Shumsky concerning the meeting, and his testimony would be exactly the same as to what transpired.

The witness had been supervised by Mr. Mouton for two months in 1982, but was not supervised by him at the time of his departure. Mr. Mouton is a Supervising Deputy Probation Officer (SDPO), and a supervisor under the Ordinance.

He had ordered the cake, together with Jacques Ellis, a black employee, and both had picked it up. He had received no negative grams or evaluations from Mouton while under his supervision.

The following witnesses were called on behalf of the Respondent:

DUDLEY SEEMAN, has been a Probation Director II for seven years, and has been with the Department for 28 years. He has been at the Crenshaw office since July 26, 1982.

On Friday, January 7, 1983, he was informed of a coffee klatch to celebrate Mr. Mouton's departure, and immediately called Jacques Ellis, unofficial Social Remembrance Chairperson, who presides over all in-house social gatherings, and Alan Ortolani to his office.

He told Ellis to inform him of such events in the future. He told Ortolani he thought the event was in poor taste, and if it did not get out of hand, he would not interfere. Ortolani said

there would be no speech-making, and did not mention the cake.

3

On Tuesday following the event, he received a telephone call from Mrs. Hurt, his supervisor. She had received an anonymous call suggesting racial overtones to the wording on the cake at a celebration organized by white DPO's. Some who were present had cameras and took photographs.

The next morning, he asked Mr. Ortolani to come to his office. Ortolani told him the cake read: "a gorilla by any other name is an asshole, Bye-bye Mou-Mou." He told Ortolani he thought it was in poor taste, and was told some of the staff had cameras, and had taken pictures.

Mr. Mouton telephoned, and expressed extreme displeasure with the event. He told Mouton he would investigate, and asked if he would be present at a meeting to see if they could resolve it.

He spoke to Ortolani the same day to set up the meeting. Ortolani expressed concern over the meeting, asked to have a representative present, since employee discipline was a consideration, and objected to Mouton's invitation to the meeting.

He then spoke with Mrs. Hurt, who informed him that Mouton should be present, if his presence could help resolve the matter.

The meeting was attended by Pat Caldwell, Shumsky, Ortolani, Mouton, and himself. Ortolani indicated before the meeting that he would remain mute. A lot of bantering and bickering went on. Mr. Shumsky made comments on the idiocy of the meeting, and unfairness of management, and derogatory statements about Mouton and Mrs. Hurt, by confusing their names. Mr. Mouton asked

him to conduct himself with decorum, and said personalities should not be a part of the meeting.

The witness identified their purpose as being to investigate the allegations which had been made and attempt to resolve the issue. Mouton's presence was questioned by Shumsky, and possibly Ortolani. The witness explained why he had been invited, and asked Ortolani to explain what had happened. Ortolani refused to do so, so he recited the circumstances himself.

The meeting was heated and animated. Shumsky was aggressive and angry, and there was considerable bantering between he and Mouton. The witness could not keep track of all the comments that were made while coming in, and during the meeting.

He did not hear the words Mouton said, but heard no threats. After the meeting, he consulted with Mrs. Hurt, who accepted his recommendation regarding discipline, which was to send a letter of concern which would not be referred to in a performance evaluation if there were no recurrance. Both parties grieved his decision. He knew that Mr. Mouton and Mrs. Hurt had a personal relationship.

Mrs. Hurt had been his supervisor from September, 1979, to the date of the hearing. She had consulted with him on disciplinary matters occasionally, but has not called cases to his attention before, or reported anonymous phone calls before. He had heard Mr. Mouton referred to by his nickname, "Mou-Mou".

ALAN ORTOLANI was recalled by the Charging Party out of order without objection. He testified the wording on the cake was: "A gorilla by any other name is still a famous anus -- bye bye Mou Mou".

Mr. Mouton's nicknames were "gorilla", "Famous Anus", and

"Mou-Mou".

AROS GARY MOUTON had been a Supervising Deputy Probation Officer for two and a half years at the time of the meeting.

Mr. Mouton was angry and hostile in demeanor, and refused several times to answer questions put to him by counsel, which were ruled relevant by the Hearing Officer. He refused to do so despite instruction that his testimony might be disregarded as a consequence, and indicated his belief that the entire proceeding was an invasion of his privacy. Inasmuch as the witness refused categorically to answer relevant questions put to him by counsel, his testimony was disregarded in its entirety under Commission Rule 6.07f. Given the witness' hostile and defensive demeanor, his answers would not have been given significant weight and credibility on the issue presented, had he testified fully.

DISCUSSION

Due to Mr. Mouton's refusal to testify fully and Mr. Seeman's equivocal denial regarding the threat alleged to have been made by Mr. Mouton, the weight of the evidence suggests a threat was in fact made to Mr. Shumsky. This conclusion is supported by an evident provocation in the slip-of-the-tongue reference to Mrs. Hurt as Mrs. Mouton, by Mr. Mouton's threatening demeanor in hearing, by Mr. Seeman's lack of recollection concerning the comments made back and forth between Mr. Shumsky and Mr. Mouton, and by his recollection that they had been bantering back and forth since before the meeting began.

It is additionally clear that Mr. Mouton felt strongly that he had been personally insulted, and that Mr. Seeman in no way lent credence or support to Mr. Mouton's threat, other than

5

7

6

8

11

13

20 21

-25

26

by inaction. There is no reason to disbelieve Mr. Seeman's otherwise credible account, or assume that he even heard the threat made by Mr. Mouton, or having heard it, treated it any more seriously than the angry denunciations he heard from Mr. Shumsky.

The issue therefore is two-fold: did Mr. Mouton's threat and/or Mr. Seeman's failure to respond constitute an unfair labor practice; and if so, what remedy is appropriate?

With regard to the unfair labor practice itself, it is recognized that a threat issued by a supervisor to a Union representative during a grievance meeting is a violation of the rule against employer interference, restraint and coercion. While the threat may have been uttered while in the heat of passion, and had as its origin a personally offensive remark, it would be more likely that Mr. Shumsky would notice it, and give it credence, than would Mr. Mouton or Mr. Seeman, for whom it was clearly only part of an otherwise acrimonious session. Yet this in no way diminishes the fact that it was uttered, or that it is a violation of elementary labor law principles to allow a union representative to be personally threatened by 19 | a supervisor in the course of his official duties.

Mr. Mouton's demeanor and statements at hearing lent credence to his threat, and make sensible Mr. Shumsky's insistence on cor-22 rection. Mr. Mouton's anger and outrage were genuine, and whether deserved or not, had no business taking the form of a threat to do personal violence to a union representative.

The purpose of Section 12(a)(1), as of Section 8(a)(1) of the National Labor Relations Act, is to ensure that employees understand that they will not be pressured or threatened in the exercise of 28 their free choice to join a union, or engage in protected concerted

activities.

2

1

Moreover, Professor Gorman has written:

3

.

4

5

6

7

8 9

10

11

12

13

14

15

16

17

18

19

20

2ľ

22

23

24

25

26

27

ء 28

"it is.... generally agreed that, to establish a violation of Section 8(a)(1), it is not necessary to demonstrate -- by direct testimony of employees or otherwise -- that particular employees were actually coerced, it is sufficient if the [employee] can show that the employer's actions would tend to coerce a reasonable employee... It is sufficient to demonstrate that the employer action has the effect of restraint or It is not necessary to demonstrate that the employer intended to produce that effect." (original emphasis) Gorman, Basic Text on Labor Law (1976), pp. 132-133.

A reasonable employee would clearly have been coerced by Mr. Mouton's threat, whether he intended it or not, whether Mr. Shumsky was intimidated or not, and it might be added, whether his motive was purely personal or not.

Due to the similarity of language between ERO §12(a)(1) and NLRA's §8(a)(1), federal labor relations precedent may assist in interpretation. See, for example, Solano County Employees' Association v. County of Solano, 136 C.A.3d 256 (1982).

Counsel for the charging party argues that Good Hope Refineries, Inc., 245 NLRB 380 (1979) enfd., F2d 57 (CA 5, 1980), cert. den., 449 U.S. 1012 (1980), is dispositive of the issue presented for decision. In that case, a union steward accompanying an employee to a counseling session was told he would need union representation himself. The NLRB and Court of Appeals upheld a finding of violation.

. If anything, the present case is more serious, as a reasonable union employee would more likely be intimidated by a threat of physical violence, than of discharge.

Respondent argues in its post-hearing brief that Mr. Shumsky's complaint is "inconsequential". Yet magnitude goes more to the remedy than to the violation, unless it can be said that the statement is legally de minimus, which would be illogical with a threat to do violence. Nor would Mr. Seeman's discretionary authority to structure the meeting along lines which appeared most productive to him mitigate Mr. Mouton's fault. Mr. Seeman paid little attention to the trade in insults and challenges, and credibly denied memory of particulars.

Respondent raises the issue of Mr. Shumsky's role at the meeting under NLRB v. J Weingarten, 420 U.S. 251 (1975). Yet there contention that the is no/behavior of Mr. Shumsky, other than erroneously referring to "Mrs. Mouton", justified the threat made against him. Even if he was not properly there, he was present in an official capacity, and should not have been threatened.

If a union representative is beligerent or insulting, the meeting should be adjourned, and reconvened under more conducive circumstances, or cancelled and discipline imposed without a meeting. The remedy is not for an employer's representative to join the disruption and threaten the representative.

For these reasons, I find a violation of section 12(a)(1).

With respect to remedy, which neither party briefed, the Department's argument that the incident was not terribly significant deserves support. A small number of individuals were present, Mr. Shumsky provoked Mr. Mouton by personally insulting him and, in his mind, the woman he was closest to, both parties were hostile and argumentative, and Mr. Mouton was suffering from the prior insult of the cake.

The remark was in all likelihood said in anger, but without any serious intention to carry it out, and certainly Mr. Shumsky has as a union representative witnessed worse outbursts in his experience. No other employees were present than union representatives, and it is unlikely that any were seriously intimidated as a result.

Having found a violation, I believe an appropriate remedy would be for the Department to notify those who were present that it recognizes that threats are contrary to the law, which protects concerted activity, and that it will not tolerate threats of violence or resort to violence on the part of its supervisorial staff.

Dated: July 22, 1983

Respectfully Submitted,

KENNETH CLOKE Hearing Officer